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POWER OF ATTORNEY OR	Application Number Filing Date		November 25, 2003
	First Named Inventor		Howard M. Lee
REVOCATION OF POWER OF ATTORNEY WITH A NEW POWER OF ATTORNEY AND	Thie		Audio/Video Service Quality Analysis Of Customer/Agent Interaction
CHANGE OF CORRESPONDENCE ADDRESS	Art Unit		3624
	Examiner Nam	e	Mansfield, Thomas L.
	Attorney Docket Number		018.0961.US.UTL
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X Assignes of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) (Form PTO/SB/99) submitted h	nerewith or filed o	n	
SAMATURE of Applicant o	r Assignee of R	ecord	
Signature '	, [0	ate	3/11/10
Name Clied Odings	IT	elephone	205-428-6044
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	het representative(s	ं) कार त्वव्यंति	

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